

Patient's Rights

You have the right to the best patient care



- To choose a primary care physician.
- To receive respectful treatment.
- To a humane and safe environment giving you reasonable protection from harm and appropriate privacy regarding your personal needs and safety
- To know what rules and regulations apply to your behavior and to know your rights.
- To refuse or OPT out of any treatment unless the law states otherwise.
- To have fair and equal access to medical treatment and provisions made for needed accommodations, regardless of your race, national origin, religion, handicap, or source of payment.
- To know if your medical treatment is for any experimental research and the right to agree or refuse to participate.
- To be given all information about your diagnosis, planned course of treatment, any alternatives, any risks and the likely outcome.
- To request and receive any information on the availability of known financial resources for your care.
- To request and receive, prior to treatment, a reasonable estimate of charges for medical care.
- To request and receive a copy of your bill and to have the charges explained.
- To be treated for any emergency medical condition that will become worse from failure to provide treatment.
- To know what patient support services are available.
- To be provided care, treatment, or services in the language you feel most comfortable.
- To be referred to appropriate services and agencies when your needs are beyond what can be provided at EUCHC.
- The option to pursue a complaint through the written grievance procedure provided at intake.