

# Patient's Responsibilities

- To follow the rules and regulations set by EUCHC that affect patient care and conduct.
- To maintain the confidentiality of other patients.
- To treat all EUCHC staff, volunteers, and patients respectfully; you will not be verbally or physically abusive.
- To keep your medical appointments and if you are unable to keep your appointment to notify EUCHC.
- To provide EUCHC staff with an update of any changes in your status (physical, financial, emotional).
- To follow the treatment plan recommended by EUCHC.
- To follow the treatment plan that you have developed with your physician, therapist and/or case manager.
- To give EUCHC accurate and complete information about your medical conditions, past illnesses, hospitalizations, medications and other matters relating to your health.
- To attend your primary care, specialty services, and referral appointments.
- To be responsible for getting prior approval from your doctor to see another doctor or specialist as required by Medicaid, Medipass or other insurance, if it is required for the service.
- To make sure that any and all bills relating to your health care are paid on time.



The Patient's Bill of Rights and Responsibilities is created to promote the interests and well-being of patients and to promote better communication between the patient and the health care provider. Florida law requires that we recognize your rights while you are receiving medical care at our center, and that you respect our right to expect certain behaviors from you. See Section 381.026, Florida Statutes for more information.